

## Payroll and HR Technology for Dunkin' Donuts® Franchises



Dunkin' Donuts knows that consistency is key- not only for its business, but when searching for the right HR and payroll provider.

In 2012, an Arizona-based licensed franchise of Dunkin' Donuts chose Paycom to assist in better management of its HR and payroll processes. "Making the decision to switch was easy. Paycom had services our last provider did not have: a robust product, great reporting, ease of use and excellent customer service," said Schellene K., HR and payroll manager. With 27 business entities and more than 1,400 employees spread across 60 locations, the franchise needed a provider that was able to work hand-in-hand with its in-house point-of-sale system, BlueCube. Paycom did that and more. The most impactful benefit experienced with Paycom's one solution has been the ability to take new hires from recruiting to onboarding on the spot, while also cutting unneeded paper mailing and its associated costs sending to and from different locations. Accessing information across all entities was a top priority, and now it takes only seconds to look up data or run reports for any of the locations. "Payroll processing and reporting is much more streamlined now. I enjoy being able to get the answers I need when I need them from my very own dedicated specialist," said Schellene K. "Any questions I may have regarding the Paycom system are answered in a timely manner."

"Having a real-time system allows me to transition new hires from recruiting through the onboarding process, all while at a career fair, from my tablet. I no longer experience delays between a new hire applying and their start date."

Schellene K.  
HR and Payroll Manager

**Don't Take Our Word for It**  
10 Reasons Dunkin' Donuts' Franchise  
Owners Recommend Paycom  
[Paycom.com/DunkinDonuts](http://Paycom.com/DunkinDonuts)

